



**CORRIGENDUM 2
TO
REQUEST FOR PROPOSAL**

**RFP Reference - NTB/IT/SOC/2019/03/003
Published on 26th March 2019**

**Request for Proposal (RFP) for
Selection of Vendor for
SECURITY OPERATIONS CENTRE
(SOC) SERVICES**

The Nainital Bank Limited
23rd April 2019
RFP Reference - NTB/IT/SOC/2019/03/003

Reference to RFP No: - NTB/IT/SOC/2019/03/003 dated 26/03/2019 - Amendments to RFP and Corrigendum are mentioned hereunder as Corrigendum 2 –

RFP Page No	RFP Point/Clause	Clause Description	Bank Response /Amendment
18	3.31. Evaluation of Technical Bids, Pt. 4	The bidder's inclusion in the Gartner or Forrester reports on Managed Security Services (MSS) or Managed Detection & Response Services (MDR) specifically in past 3 years (2018, 2017 & 2016)	The bidder's inclusion in the Gartner or Forrester or IDC reports on Managed Security Services (MSS) or Managed Detection & Response Services (MDR) specifically in past 3 years (2018, 2017 & 2016)
30	4.6 Service Level Agreements* S. No. (3) Network Threat Hunting Report - Service	As and when threat occurs, otherwise weekly report on the first working day of every week	As and when threat occurs, otherwise weekly report on the first working day of every week (*As on date Bank has not deployed any threat hunting tools)
31	4.7 Deployment Models & Service Delivery Methodology Phase 1	New Line added under Phase -1	The duration of Phase 1 may be extended beyond 6 months at the discretion of Bank, however for commercial evaluation only 6 months will be considered (as mentioned under point no. 7 Section VI).
36	6. Section V - Detailed Scope of Work 2. For Phase 2- Table SOC Integration	1 No. of Windows servers at DC-Primary	1 No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL servers at DC-Primary
		2 No. of Windows servers at DR	2 No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL servers at DR
		3 No. of Windows Servers at NDR	3 No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL Servers at NDR
		4 No. of Windows Servers at Bank's Premises	4 No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL Servers at Bank's Premises
42	7. Other requirements	7.6 The proposed solution should support log collection from all major operating systems and their versions but not limited to Windows, Linux, AIX, Solaris etc.	7.6 The proposed solution should support log collection from all major operating systems and their versions but not limited to Windows/AIX/Itanium Montecito/ SUN Solaris/RHEL etc.
43	7. Other requirements	7.13 The proposed solution should support the following log collection protocols: Syslogover UDP / TCP, Syslog NG, SDEE, SNMP Version 2 & 3, ODBC, FTP, Windows Event Logging Protocol, Opsec, Netflow at a minimum.	7.13 The proposed solution should support the following log collection protocols: Syslogover UDP / TCP, Syslog NG, SDEE, SNMP Version 2 & 3, ODBC, FTP, Windows Event Logging Protocol or any other protocols belong to RHEL, Solaris, AIX etc., Opsec, Netflow at a minimum.
45	7. Section VI – 7.1 Commercial Bid Format SOC Services (phase 1)	Cost of Anti-Phishing & Brand Monitoring Managed Services as per the scope defined in the RFP. -This cost includes takedowns of phishing sites/brand-abuse incidents	Cost of Anti-Phishing & Brand Monitoring Managed Services as per the scope defined in the RFP. -This cost includes takedowns of

		during Phase 1	phishing sites/brand-abuse incidents during Phase 1 (No cap on number of incidents). *For this point bidders have to consider the cost for six months only. (Total no. of units and Per unit price is not applicable for this point)
46	7. Section VI – 7.1 Commercial Bid Format- SOC Services	-New line added after table-	*Inventory details provided in Phase 2 does not include Phase 1 inventory. After migration to phase 2 from phase 1, the bidder will have to make provision to provide logs accumulated during phase 1.
46	7. Section VI – 7.1 Commercial Bid Format- SOC Services Under Phase 2 Table Column- Server/Device/Services	No. of Windows servers at DC- Primary	No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL servers at DC-Primary
		No. of Windows servers at DR	No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL servers at DR
		No. of Windows Servers at NDR	No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL Servers at NDR
		No. of Windows Servers at Bank’s Premises	No. of Windows/AIX/Itanium Montecito/SUN Solaris/RHEL Servers at Bank’s Premises
46	Section VI – 7.1 Commercial Bid Format- SOC Services (Under Phase 2)	*10% variance be considered on total number of units (deleted)	Under Phase 2 only - At the time of commercial evaluation, bids will be evaluated based on the Total number of units mentioned in this RFP document. However, in case of any increase in total number of units in any category, Bank will issue the additional PO for that and the applicable per unit price mentioned by the successful bidder in commercial bid will be considered to calculate the additional recurring charges.
47	Commercial for Other/optional Services- Activity* and (Price (INR) on Per Man-day basis)	Sr. No. 1- On-Demand Forensic/ Breach Investigation Services • Activities should include the below but not limited to-:	Add one more point – Registry analysis is not limited to Windows platform.

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